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HOW TO REDUCE LIABILITY WITH TITAN HST

Hotels' liability exposure can depend on whether they're sufficiently aggressive in responding to allegations from employees and on the policies they have in place to prevent harassment in the first place.

Avoiding hotel negligence cases typically boils down to a simple question: **WERE YOU CAUTIOUS ENOUGH?** You can never be careful enough to prevent every lawsuit, but you can exercise a pattern of care that will reduce your risk of being found negligent in court.

Understanding the basics of hotel-negligence laws can help clarify how to reduce your risk.



The Why

Surveys of hospitality workers reveal the pervasiveness of the problem.

78%

Of Women

In one study, 78% of women reported sexual harassment by customers.

89%

Of Employees

89% of hospitality workers reported having experienced one or more incidents of sexual harassment on the job. More than half reported being harassed by a customer..

$56.6 Mil

Workplace Damages

In 2017, of the $56.6 million in awards based on workplace sexual harassment lawsuits, $7.84 million was within the Hospitality industry.



Federal Report

In the past decade, over 800 incidents of sexual assaults were reported to the federal government by hotel industry workers.

Source: BrandonGaille, The Guardian, EEOC.

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Response Time is Everything

Protect your employees with the Titan HST panic button.





A former employee stated it took management **over 20 minutes to respond to her sexual assault**, even after alerting them of the man who exposed himself to her in the hallway.



A recent news account from Long Beach, California, told of a sexual assault on a hotel room attendant. The former employee stated that it took management over 20 minutes to respond to her after she alerted them of the man who exposed himself to her in the hallway.

A California appellate judge stated in a ruling regarding hotels' duties to protect their employees "If an employer knows a particular person's abusive conduct places employees at unreasonable risk of sexual harassment, the employer cannot escape responsibility to protect a likely future employee victim merely because the person has not previously abused that particular employee." The State of Washington, amongst others, passed a bill in 2019 that requires all employees in the hotel, motel, retail, property services, or security services to have panic buttons.

Source: Bloomberg

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Prime Components of Hotel Risk

FAILING TO TAKE PREVENTATIVE ACTION

Failing to take appropriate preventative measures to protect people from incidents before they even occur could lead to liability.

Most risks are well known to employees, guests and hoteliers alike: Slipping, falling, and drowning in pools. Other hazards include fires, equipment failures, and assaults to both guests and employees.

By law, hotels must take reasonable actions to reduce these risks.



A Recent Case

In San Diego, a drunk trespasser raped, beat and knocked unconscious a female employee. The man pushed his way into the room that the employee was servicing. For two hours, he assaulted and raped her as the housekeeping cart was outside of the hotel room.

The employee alleged that her employer knew or should have known that the trespasser was on the premises for about an hour before the assault occurred and that, before the assault, the trespasser had aggressively propositioned two other housekeeping employees for sexual favors.

Source: San Diego Union Tribune



Take Preventative Measures Before It's Too Late

Hotels' liability can depend on whether they're sufficiently aggressive in responding to allegations from employees and on the policies they have in place to prevent harassment in the first place.

The Titan HST Solution

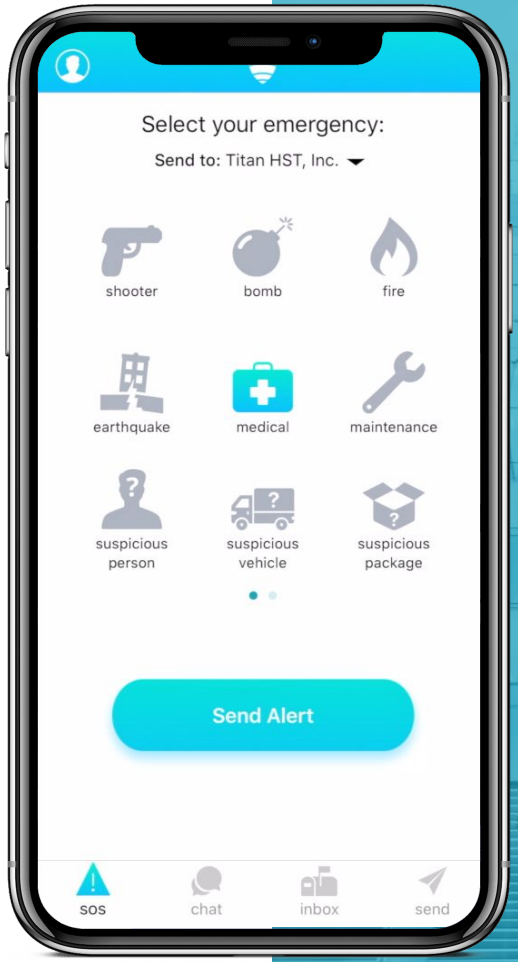
Merely having a panic button system is not enough. It is the responsibility of the hotels to ensure that the system put in place is adequate enough to quickly and accurately provide the location of the victimized employee.

Titan HST has hardware that can save lives, reduce the challenges of finding staff members, and reduce the lability that your hotel may face.

When seconds count, a simple click of the SOS panic button will notify your safety and security team, send them to the right room, and ensure the safety of your staff members.

Download on the App Store

GET IT ON Google Play



Receive Safety Status

View the safety status and location of your users in real-time during an emergency.

Initiate Lockdowns

When engaged and disengaged Titan HST will keep everyone informed in real time.

Customize to Your Needs

Customize Titan HST's platform features to best suit the exact needs of your business and employees.

